

23 January 2024

Ofsted's inspection



Parent's Feedback

Queensberry Nursery

From: 
Sent: 23 January 2024 12:23
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Hi there,

I only have positive feedback.

Many thanks !

Sent from my iPhone

On 22 Jan 2024, at 14:00, Queensberry Nursery <queensberrynurs@gmail.com> wrote:

Dear Queensberry families,

We hope this email finds you well.

We will have the OFSTED inspection tomorrow, Tuesday 23rd of January 2024.

If you would like to send us any feedback before the inspection, it will be appreciated.

Also, the inspector will be available to talk to parents from 12:30 to 1pm, from the nursery number 02075810200.

Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 14:09
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Thank you. My feedback is:

My husband and I, and more importantly our two boys are extremely happy with Queensberry Nursery. The people working there are so attentionate, always present, reliable and trustworthy figures for our sons. They are happy there, are kept active and learning at all times. For us it is wonderful to be confident they are in this great environment during the day.

On Mon, Jan 22, 2024 at 2:00 PM Queensberry Nursery <queensberrynurs@gmail.com> wrote:

Dear Queensberry families,

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Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: 
Sent: 22 January 2024 21:31
To: Queensberry Nursery
Subject: Message of gratitude

Dear Queensberry nursery,

Thank you very much for taking on the huge role and helping us looking after our 3 children.

You have played an enormous role as a multi disciplinary team in looking after our son with autism as he's now gradually socializing with the other children.

Also, I'm really impressed with your up to date arc pathway which is really helpful for tracking our children's developmental milestones.

Keep on soaring in all you do and many thanks.

Best wishes,



[Sent from Yahoo Mail for iPhone](#)

On Monday, January 22, 2024, 2:00 PM, Queensberry Nursery <queensberrynurs@gmail.com> wrote:

Dear Queensberry families,

We hope this email finds you well.

We will have the OFSTED inspection tomorrow, Tuesday 23rd of January 2024.

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Thank you and if you have any more queries, please don't hesitate to contact us.

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 15:46
To: queensberrynurs@gmail.com
Cc: [REDACTED]
Subject: RE: Feedback: OFSTED Inspection

Hello,

As the Mother of [REDACTED] (and her Daddy shares my views): we are impressed by the quality of the care provided at the Queensberry. Our 14 month old [REDACTED] has been going to the Queensberry since last september and is clearly enjoying staying there, developing her social and motor skills.

We appreciate the dedication of the staff, their punctuality and the great care they provide to our daughter. We really appreciate having the oppotunity to look at pictures of [REDACTED] on the online app (very nice when you are a full time working mum and miss your little one 😊).

The only thing we might appreciate is an easier acces for the prams 😊.

Kind Regards,

[REDACTED]

De: queensberrynurs@gmail.com
Envoyé: 22 janvier 2024 14:00
À: queensberrynurs@gmail.com
Objet: OFSTED Inspection

Dear Queensberry families,

We hope this email finds you well.

We will have the OFSTED inspection tomorrow, Tuesday 23rd of January 2024.

If you would like to send us any feedback before the inspection, it will be appreciated.

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Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 17:38
To: Queensberry Nursery
Subject: OFSTED feedback

Dear Queensberry team

Just a quick feedback note - both of our kids have always been very happy at Queensberry. We feel they are very well taken care of, their natural curiosity is sparked and the team is always lovely. We're also happy you take the kids outside and on little excursions which they seem to enjoy a lot!

Thank you for always taking such good care of! 🐾!

Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 16:14
To: queensberrynurs@gmail.com
Cc: [REDACTED]
Subject: Heartfelt Appreciation and Positive Feedback for Queensberry Nursery

Dear Carla and the entire Queensberry Nursery Team,

We hope this email finds you well, especially in light of the recent Ofsted inspection. My wife [REDACTED] and I feel it's important to share our heartfelt appreciation and feedback regarding our son [REDACTED]'s wonderful journey at Queensberry Nursery over the past year.

[REDACTED]'s experience has been nothing short of delightful. The dedication and warmth of your staff have been evident in every aspect of his care. His eagerness to attend nursery every day speaks volumes about the nurturing and joyful environment you have created. He particularly enjoys the nutritious meals and the engaging range of activities that foster his curiosity and growth.

We also want to express our gratitude for the Arc pathway APP. It has been a window for us into [REDACTED]'s daily adventures. The regular updates and photos bring immense joy and reassurance, knowing he is in good hands.

A particular incident at the end of 2023 stands as a testament to your exceptional service. In a brief decision to move [REDACTED] to [REDACTED] Kindergarten, where his sister had attended, we quickly realized it wasn't the right fit for him. The transition left [REDACTED] unsettled, a stark contrast to the happiness he expressed at Queensberry. We were deeply relieved and grateful for your understanding and prompt action in readmitting [REDACTED]. Witnessing his return to his cheerful and enthusiastic self reaffirmed our belief in the unique and nurturing environment you provide at Queensberry.

Our family cannot thank you enough for your unwavering support, care, and dedication. Queensberry Nursery has been a significant part of [REDACTED]'s early years, and we are truly grateful for the positive impact you've had on his development.

With warmest regards and deepest gratitude,

[REDACTED]
Proud Parents of [REDACTED]

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 21:26
To: Queensberry Nursery
Cc: [REDACTED]
Subject: Re: OFSTED Inspection

Dear Queensberry Team,

We hope this message finds you well.

Aurelie and I wanted to take a moment to express our heartfelt gratitude for the exceptional care and support you provide to our little [REDACTED]. It brings us immense joy to see him happy and thriving every day we pick him up.

The genuine pleasure we feel when speaking with each one of you also reflects the positive atmosphere you create at the nursery. We genuinely appreciate the opportunity to discuss [REDACTED]'s development with you, knowing that you value and consider each child as a unique individual.

Your flexibility in adapting to the needs of every child has not gone unnoticed and is truly commendable. It gives us great peace of mind to know that [REDACTED] is in such capable and caring hands.

Thank you once again for everything you do. Your dedication and warmth make a significant difference in [REDACTED]'s life, and we are grateful to have such a wonderful team supporting his growth.

Kind regards,
[REDACTED]

On 22 Jan 2024, at 14:00, Queensberry Nursery <queensberrynurs@gmail.com> wrote:

Dear Queensberry families,

We hope this email finds you well.

We will have the OFSTED inspection tomorrow, Tuesday 23rd of January 2024.

If you would like to send us any feedback before the inspection, it will be appreciated.

Also, the inspector will be available to talk to parents from 12:30 to 1pm, from the nursery number 02075810200.

Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 20:43
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Hi,

Just wanted to wish you all the best for the inspection tomorrow.

In terms of feedback, please feel free to use the following from me: 'My daughter [REDACTED] who is three years old has been attending Queensberry Nursery since she was 10 months old. We have encountered a loving and nourishing environment in every class she has attended since then. She loves to go to nursery every day of the week and has been making significant progress in her communication, social interactions and physical and intellectual development. [REDACTED] is a very happy and open child who is benefitting immensely from the care and education she is being provided at Queensberry every day. The teachers and everyone working at the nursery are doing an outstanding job to provide all children with the best possible start in life.'

Best regards

Sent from my iPhone

On 22 Jan 2024, at 14:00, Queensberry Nursery <queensberrynurs@gmail.com> wrote:

Dear Queensberry families,

We hope this email finds you well.

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Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 09:10
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Our son has been in queensberry nursery for more than 2 years now and we couldn't be more happy and thankful that we made the decision to choose queensberry as his nursery. Over the last 2 years, he developed a very remarkable bond with the teachers, staff and his peers. Every time we pick him up, or drop him in the morning, he looks so happy and joyful to be there.

He is always excited to come back the next day.

The staff is very kind avec caring. Also very professional in the sense that that always communicate well with us - parents.

Queensberry has also given to the children and the parents a sense of community, with the Saturday activities or parents evenings, inviting us to their celebration theme parties (Christmas concert). we're always updated with our son's development, on the online platform or through our regular catch up with the staff - learning and activities with the daily update .

Thanks again Queensberry staff for everything, linking forward to the upcoming semester with you!

Le 22 janv. 2024 à 14:00, Queensberry Nursery <queensberrynurs@gmail.com> a écrit :

Dear Queensberry families,

We hope this email finds you well.

We will have the OFSTED inspection tomorrow, Tuesday 23rd of January 2024.

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Thank you and if you have any more queries, please don't hesitate to contact us.

Kind Regards,
Management team

Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 09:57
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Subject: Positive Feedback for Nursery

Dear Queensberry Team,

We hope this message finds you well. As parents of a 2-year-old who has had the pleasure of being a part of your wonderful nursery since she was 11 months, I wanted to express my utmost satisfaction and appreciation for the outstanding care and education my daughter has received.

Having three older children and having experienced different nurseries in other parts of town, I can confidently say that Queensberry stands out as the best. My daughter eagerly looks forward to going to the nursery every day, a testament to the warm and nurturing environment you have created.

I've noticed a remarkable improvement in her language skills, especially considering the bilingual challenges we face. She seems to be progressing at a faster rate compared to her older siblings at the same age, which is truly commendable.

The staff at Queensberry are nothing short of fantastic. Their dedication and love for their job are evident in the way they interact with the children. It's clear that they know each child well, fostering a strong and supportive relationship. This has undoubtedly contributed to the positive development I've witnessed in my daughter.

We also want to acknowledge Carla's passion for creating a sense of community within the nursery. The events organised, covering a range of topics from dental hygiene to crafting with children and understanding autism, are not only informative but also help parents connect with each other. Your efforts in going above and beyond to build this community are truly appreciated.

As parents, it's incredibly reassuring to know that our child is in a safe and happy environment where she is not only cared for but is also thriving emotionally. I feel confident that she is learning valuable skills in a nurturing setting, and I couldn't be more grateful for the positive impact Queensberry has had on her development.

Thank you to the entire team for your dedication, passion, and the exceptional care you provide. We look forward to continuing this wonderful journey with you.

Best regards,

Happy Parents

[REDACTED]

Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 13:44
To: queensberrynurs@gmail.com
Cc: [REDACTED]
Subject: Re: OFSTED Inspection

Dear OFSTED Inspector,

We would like to share our very positive feedback on Queensberry Nursery. We are extremely happy with how our daughter is being taken care of at Queensberry, and we see it also by how eagerly she leaves us at drop off and how happy she is at pick up.

Our highlights as follows:

- Extraordinary level of care and attention to detail to the child's individual needs
- Consistent level of high quality across the whole staff
- Clear, proactive and detailed communication
- Eagerness to be true partners to the parents in the child's development, taking on extra responsibilities
- Family feeling

We could not have been happier.

Best Regards,

(Parents of [REDACTED])

----- Forwarded message -----

From: **Queensberry Nursery** <queensberrynurs@gmail.com>
Date: Mon, Jan 22, 2024 at 14:00
Subject: OFSTED Inspection
To: Queensberry Nursery <queensberrynurs@gmail.com>

Dear Queensberry families,

We hope this email finds you well.

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Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 10:05
To: queensberrynurs@gmail.com
Subject: Fw: Feedback

From: [REDACTED]
Sent: 23 January 2024 08:23
To: [REDACTED]
Subject: Feedback

Dear Carla,

I trust this email finds you well.

First I would like to thank you for your skillful management of the Queensbury Nursery.

Also, I would like to express my opinion on the inclusive approach you have implemented in running the school towards pupils and staff.

I am delighted to congratulate you and the management team for offering a safe & inspiring educational environment in which every child and staff members matter and being treated with dignity and professionalism.

In particular, I am impressed with your dedication towards children with special needs providing them with the best care and education to further develop their learning experience and achieve their potential.

I have witnessed how parents feel safe & satisfied with the way their children been taken care of and taught at Queensbury Nursery and this would vouchsafe of an outstanding service.

Last but not least, your attention for providing optional Saturday clubs and music lessons are admirable and deserves further support.

I wish you and the rest of staff all the best in your hardworking endeavors to offer one of the best educational establishment in Kensington for early years children and their parents.

With my best regards,

Queensberry Nursery

From: [REDACTED]
Sent: 23 January 2024 11:25
To: Queensberry Nursery
Cc: [REDACTED]
Subject: Feedback

Hi Queensberry Nursery,

We wanted to send a feedback note to tell you how much appreciated all the support we have had over the past 10 months.

A few aspects stand out:

1. Quality of curriculum: lots of variety offered to our children
2. Constant and un-interrupted level of service through out the year. Always open and on time.
3. Transparency and fact base on progress made vs. Key development milestones
4. Personalized approach for every children. You treat every children differently based on their needs.
5. Quality of staff and teachers: all the people and trained professionals that are always available to answer questions

All in all, our son [REDACTED] is able to develop as an independent and confident young man which is exactly what any parents could hope for.

Thank you to all of the team & teachers who take such good care of our son.

Best,

[REDACTED]
Sent from my iPhone

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 19:58
To: Queensberry Nursery
Subject: Nursery

Dear Queensberry

Our son has a diagnosis of autism spectrum disorder and we have been very impressed in the way in which the staff at Queensberry nursery have worked with him and drawn him into activities with other children where he would not normally join. The staff have also been working tirelessly in achieving certain goals like potty training. As he is now 4 years old, you also working towards getting him for change he will encounter in September when he swaps schools.

Queensberry Nursery

From: [REDACTED]
Sent: 22 January 2024 18:36
To: Queensberry Nursery
Subject: Re: OFSTED Inspection

Hello,

I am sending this email to let you know that we are very satisfied with nursery.

[REDACTED] joined on September, and knowing that we were coming from another country, here adaptation went very well. The teachers are very present, communicate, helpful on all matters from the little to big matters.

Thanks

Sent from my iPhone

On 22 Jan 2024, at 14:00, Queensberry Nursery <queensberrynurs@gmail.com> wrote:

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Kind Regards,
Management team